



In line with the Ministry of Health (MOH) Cyber & Data Security guidelines, RadLink will be implementing **Two-Factor Authentication (2FA)** on our Doctor's Portal with effect from **15 January 2026**.

**Two-Factor Authentication** adds an extra layer of verification in addition to your password. This helps to ensure that access to sensitive patient information and medical records is strictly limited to authorised users only.

## LOGIN TO RADLINK'S ONLINE PORTAL

- STEP 1** | Go to <https://results.radlink.com.sg/>
- STEP 2** | Enter your username and password to sign in to your account

### RadLink Doctor's Portal

Thank you for using RadLink's zero-footprint, browser-based digital delivery of your patients' diagnostic images and reports powered by Zed Technologies. If you have any feedback, questions or concerns, please contact RadLink at +65 6836 0808 or [itsupport@radlink.com.sg](mailto:itsupport@radlink.com.sg).

For a list compatible browsers, please click [here](#).

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Sign in to your account

**2** Enter your username

  
  
Enter your password

Enter a password

Remember me

Sign In



# SET UP TWO-FACTOR AUTHENTICATION (2FA)

**STEP 1** After logging in, you will be prompted to set up Two-Factor Authentication (2FA).

**STEP 2** Enter your email address and click "Next".  
Make sure to use an email account you can easily access from your computer or mobile device to receive the verification email.

## Set Up Email Verification for Added Security

To help keep your account secure, please enter an email address where we can send a verification code. Each time you log in, we'll send a one-time code to this email to confirm it's really you. Please enter the email address you'd like to use for verification:

2

Next

# VERIFY WITH VERIFICATION CODE

**STEP 1** A one-time verification code will be sent to your registered email address.

**STEP 2** Enter the one-time verification code from your email to verify your account.

## Enter Your Verification Code

We've sent a one-time verification code to your registered email address s\*\*\*\*@gmail.com. Please enter the code below to confirm your login. If you don't see the email in your inbox, check your spam or junk folder.

2

Verify

Didn't receive the code? [Resend](#)

# TWO-FACTOR AUTHENTICATION (2FA) COMPLETED

Your Two-Factor Authentication registration is now completed. 2FA is enabled on your account.

You will now be asked to provide a verification code sent to your email each time you log in, in addition to your password.

The screenshot displays the RadLink Doctor's Portal interface. On the left, there is a header for 'RadLink Doctor's Portal' with a thank-you message and contact information. Below this is a group photo of the staff. On the right, the 'Enter Your Verification Code' form is shown, which includes a text input field for the code and a 'Verify' button. Below the form is a 'Resend' link. The bottom of the screenshot shows the 'Sign in to your account' section with fields for 'Enter your username' and 'Enter your password', a 'Remember me' checkbox, and a 'Sign In' button. At the very bottom, there are links to the App Store and Google Play, and the Zed logo.



**Download RadLink Doctor's Portal App on your mobile for convenient access now!**

\*Do note that functionalities may be limited on the RadLink's Doctor's Portal mobile application

## ACCESS TYPES FOR DOCTOR'S PORTAL

- Individual Login:** Each doctor may request for their own Doctor's Portal account. This account is secured with 2FA to ensure that only the authorised doctor can access patient information.
- Clinic Login:** If your clinic prefers a shared account, RadLink will issue a set of login credentials per clinic. This account is intended for authorised clinic staff and doctors to access patient reports and information. The shared login will also be protected by 2FA. Please inform us if your clinic requires a shared login so we can arrange accordingly. For security, clinics are reminded to restrict access to authorised personnel only.



## TO SIGN UP

please email [marketing@radlink.com.sg](mailto:marketing@radlink.com.sg)



## FOR TECHNICAL SUPPORT

please email [askHelp@radlink.com.sg](mailto:askHelp@radlink.com.sg)

